

1. Introduction

Sagah Global Solutions (Pty) Ltd ("Sagah Solutions") is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA). This policy explains how we collect, use, and safeguard personal information.

2. Information We Collect

We may collect personal information including names, contact details, company information, and any data submitted through our website or during service engagements.

3. How We Collect Information

Information is collected directly from you via website forms, email communication, and client engagements.

4. Purpose of Processing

We process personal information to provide services, respond to enquiries, manage client relationships, and comply with legal obligations.

5. Lawful Basis

Processing is based on consent, contractual necessity, legal obligations, and legitimate business interests.

6. Sharing of Information

We do not sell personal information. Information may be shared with trusted service providers where necessary for business operations, subject to confidentiality obligations.

7. Data Security

We implement appropriate technical and organisational measures to protect personal information against unauthorised access, loss, or misuse, taking into account the nature and sensitivity of the information.

8. Data Retention

Personal information is retained only as long as necessary for its intended purpose or as required by law.

9. Your Rights

You have the right to access, correct, or request deletion of your personal information, and to lodge a complaint with the Information Regulator.

10. Contact Details

For any privacy-related queries, please contact the Information Officer at contact@sagahsolutions.com.

11. Updates

This policy may be updated from time to time. The latest version will be made available on request or on our website.